

**CITY OF TUCUMCARI
RFP 2011-004
EMERGENCY MEDICAL SERVICES BILLING**

Responses to Inquiries

- Does the City currently use a third party billing company? **Yes**
- If so, what is the name of your current billing service provider? **Sandra Kitchens, Independent Contractor**
- How long have you used your current billing service provider? **Eight (8) years**
- What is the fee for service being charged by your current billing service provider? **Seven percent (7%) of collections**
- What is the reason for going out to bid at this time? **Current contract expiring**
- Is the City satisfied with its current vendor? **No response**
- In the most recent fiscal or calendar year, what was the actual number of **billable** transports provided by the City? **Approximately 1200**
- In the most recent fiscal or calendar year, what was the total amount of gross charges generated by the City for ambulance charges? **\$702,976**
- In the most recent fiscal or calendar year, what was the total amount of actual cash reimbursement realized by the City for ambulance transports? **\$267,895.07 with \$87,000 written off**
- Please provide the payer mix, i.e., the total percentage of charges that were billed to the following four main payer groups. **This is not tracked**
 - Medicare
 - Medicaid
 - Commercial insurance
 - Self-pay accounts
- Please provide a breakdown of transports into BLS, ALS1, ALS2, Specialty Care Transport (SCT). **This is not tracked**
- Please provide your current rates for each of the ambulance transport categories. **The rate is the New Mexico State Tariff**
- Does the City bill for service where no transport occurs? If so, what is the charge? **The rate is the New Mexico State Tariff**
- Does the City utilize a “lockbox” for collections? **We are not familiar with this term**
- What is the name of the ePCR system currently being used? **None**
- If vendors are to include, as an option or otherwise, an ePCR system would the City like vendors to propose field hardware as well? **Yes**
- Who is your current ePCR vendor? **N/A**
- Who is your current hardware vendor? **None**
- How, and how often, does the current vendor receive patient/trip data from the City? **Weekly**

- Does the City use a collection agency? ***Not at this time***
- How much does the City charge per mile? ***New Mexico Tariff***
- How many vehicles does the City have? ***Four (4) ambulances***